



## What to do if you find a fake label

It is recommended to scan a container as soon as it is delivered to you. If you discover a non-readable label or a missing label, put the container aside and contact your supplier. There are several ways to solve the issue, you can decide:

- Not to accept the delivery and send the base back to the supplier, or
- Invoice the supplier for a lost CC TAG5 label and add a new label to the base, or
- Register the base as a non-CC (dc)container, or
- Ask for a replacement CC Container.

Riscon Arnhem B.V., an independent private investigator, has been asked by Container Centralen to work the case. Riscon would like to receive tips (if so desired, anonymously) via telephone number +31 (0)318 6666 44. For tips which lead to results, a reward of up to €30,000 has been made available.