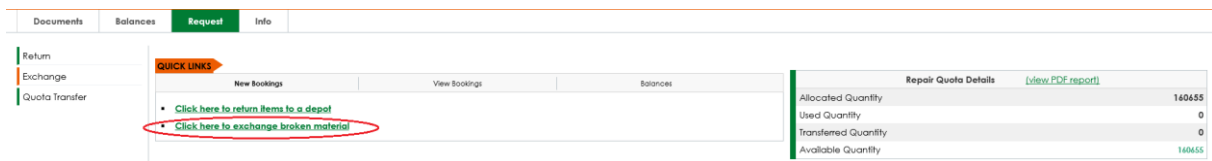


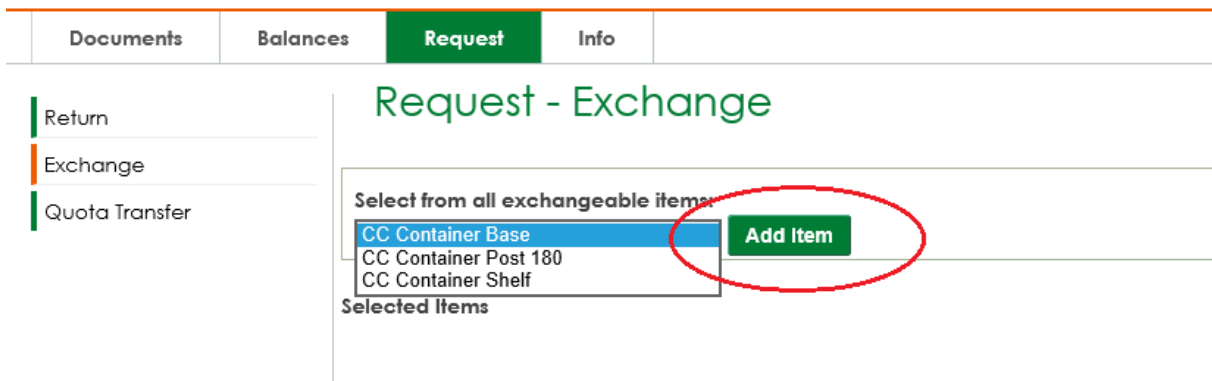


## How to book an Exchange in Loglink (version March 2018)

- Login on [www.cclink.com](http://www.cclink.com)
- Either click on the **Request** tab on the top of the screen and then **Exchange** or on **Click here to exchange broken material**.
- When you want to hand in broken CC Container Shelves you can see your available repair quota on the right side of the screen under **Repair Quota Details**.



The Request – Exchange screen opens and you need to select the items you want to return. You can open the list of eligible items by clicking the drop down. Click on the item you want to exchange and press the **Add Item** button



When you select the CC Container Base, automatically the CC Container Shelf and CC Container Post 180 are selected as well and the available quota for CC Container Shelves is displayed.

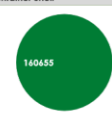
Documents Balances **Request** Info

Return  
Exchange  
Quota Transfer

### Request - Exchange

Select from all exchangeable items:  
CC Container Base

Repair volume break up for CC Container Shelf



Category	Quantity
Allocated Repair Volume	160655
Already Used Volume	0
Transferred Volume	0
<b>Available Volume</b>	<b>160655</b>

Selected Items

Item	Item Name	Item Quantity	Item State	Remove
	CC Container Base	<input type="text"/>	Broken <input type="button" value="v"/>	<input type="button" value="trash"/>
	CC Container Shelf	<input type="text"/>	Broken <input type="button" value="v"/>	<input type="button" value="trash"/>
	CC Container Post 180	<input type="text"/>	Broken <input type="button" value="v"/>	<input type="button" value="trash"/>

- Fill in the **Item Quantity** for each item.
- You can add more items by selecting other items from the "Select from all items field".
- If you want to remove an item from the Selected Item list (e.g. you only want to exchange CC Container Bases) then you can remove the other items by clicking the **garbage bin icon** under "Remove" for the specific item.
- Enter the planned exchange date by selecting the date via the **calendar button** in the **Planned Exchange Date** field.  
Booking needs to be made at least 24 hours before you want the exchange.

Available Vol

Selected Items

Item	Item Name	Item Quantity
	CC Container Base	<input type="text" value="10"/>
	CC Container Shelf	<input type="text" value="30"/>
	CC Container Post 180	<input type="text" value="40"/>

Please fill in the below details before submitting request

**Planned Exchange Date \***

Apr 2018

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

**Enter Customer Contact \***

**Select Collection Depot \***  
  
Opening Hours:

**Enter Manually**

**Your ref**

Remark

- Select the Depot where you want to exchange by selecting the depot via the **drop down** in the **Select Return Depot** field.

Please fill in the below details before submitting request

**Planned Exchange Date** -  
22/04/2018

**Select Return Depot** -

- F-25 Colmar HortiTrace
- F-26 Lyon HortiTrace
- F-27 Reims HortiTrace
- F-28 Taule HortiTrace
- F-29 Paris Sud Hortitrace
- F-32 Argentan HortiTrace
- F-33 Frejus HortiTrace
- F-34 Toulouse Transports RSO
- F-35 Lille Aubry Horti Trace
- I 02 Albenga Ciesse
- I 03 Giarre Weistra HUB
- I 11 S.Benedetto Ciarrocchi
- I 24 Bolzano Veit SP
- I 35 Bari Capitanio
- I 43 Milano Alpetrans
- I 47 Pescia Floratoscana
- I 48 Latina Floratoscana
- I 50 Padova Torello
- I 51 Marostica Alpetrans
- LA-Riga SIA DSV Transport
- N-Oslo N Blomsterringen SP
- N-Oslo N Primaflor SP
- NL-Aalsmeer CC - FH
- NL-Bleiswijk-CCNL
- NL-Eelde CC - FH
- NL-Honselersdijk CC - FH
- NL-Venlo Mercuur
- P-01 Lisbon
- PL-Bedzin PROCAN
- PL-Sochaczew

I hereby agree for paying additional repair charges, if my repair usage exceeds the standard charges. I hereby agree to pay the additional repair charges, if my repair usage exceeds the standard charges.

» Hiermit bestätige ich, zusätzliche Reparaturkosten zu zahlen, wenn die von mir verursachten Reparaturkosten über den Standard hinausgehen.

» Jeg (eller undertegnede) accepteret herved at betale for reparationsudgifter, hvis min reparationsforbrug overstiger standardreparationsudgifterne.

» Hiermee stem ik in met het voldoen van bijkomende reparatiekosten, indien mijn reparatiegebruik de standaardreparatiekosten overschrijft.

» Par la présente, j'accepte de payer les frais supplémentaires de réparation si mon utilisation des réparations dépasse les frais de réparation standard.

- If you want to return to a Royal Flora Holland depot, fill in your RFH account number in the field **Remark**

**Select Return Depot** -  
NL-Bleiswijk-CCNL

Opening Hours: 08:00-16:30

**Carrier Details**

**Select Transporter Company**  
Select (OR)

**Licence Plate**  
\_\_\_\_\_

**Remark**  
\_\_\_\_\_

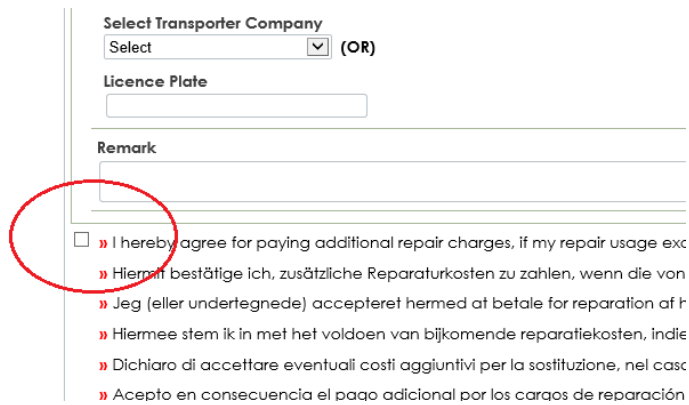
I hereby agree for paying additional repair charges, if my repair usage exceeds the standard charges. I hereby agree to pay the additional repair charges, if my repair usage exceeds the standard charges.

» Hiermit bestätige ich, zusätzliche Reparaturkosten zu zahlen, wenn die von mir verursachten Reparaturkosten über den Standard hinausgehen.

» Jeg (eller undertegnede) accepteret herved at betale for reparationsudgifter, hvis min reparationsforbrug overstiger standardreparationsudgifterne.

» Hiermee stem ik in met het voldoen van bijkomende reparatiekosten, indien mijn reparatiegebruik de standaardreparatiekosten overschrijft.

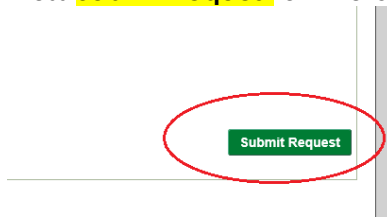
- If you have selected Broken CC Container Shelves in your Exchange Request the **tickbox** at the bottom of the screen is mandatory:



The screenshot shows a form with the following fields:

- Select Transporter Company**: A dropdown menu with "Select" and a downward arrow, followed by "(OR)".
- Licence Plate**: A text input field.
- Remark**: A text input field.
- A checkbox (circled in red) with the text: "» I hereby agree for paying additional repair charges, if my repair usage exc".
- Below the checkbox are four lines of text in different languages, each starting with "»":
  - "» Hiermit bestätige ich, zusätzliche Reparaturkosten zu zahlen, wenn die von"
  - "» Jeg (eller undertegnede) accepteret hermed at betale for reparation af t"
  - "» Hiermee stem ik in met het voldoen van bijkomende reparatiekosten, indie"
  - "» Dichiaro di accettare eventuali costi aggiuntivi per la sostituzione, nel casc"
  - "» Acepto en consecuencia el pago adicional por los caracos de reparación"

- Press **Submit Request** on the bottom right of the screen.




- On the top right of the overview you find a **button to print** the booking. Please take this print with you to the depot.

Documents Balances **Request** Info


Return Exchange Quota Transfer

### Documents - Exchange



<b>Customer</b>		<b>Customer Id</b>		
<b>Document Number</b>	0004558298	<b>Document Status</b>	Reserved	
<b>Return Depot(s)</b>	NL-Bleisw@-CCNL	<b>Collection Depot</b>	NL-Bleisw@-CCNL	
<b>Document Date</b>	18/04/2018	<b>Planned Date</b>	22/04/2018	
<b>Remark</b>				
<b>Carrier</b>				
<b>Name</b>	<b>Licence Plate</b>			
<b>Your ref</b>	<b>E-mail Address</b>			


Item	Item State	Planned	Returned	Collected
CC Container Base	Broken	10	0	0
CC Container Shelf	Broken	30	0	0
CC Container Post 180	Broken	40	0	0

 Your request has been accepted. We are ready to receive your exchange only on the planned date.

- If the Exchange Request passes our validations (based on lead time and item quantities you want to exchange) the request gets automatically reserved (approved) or stays in status Requested with Pending for Approval.

<b>Document Number</b>	0004558299	<b>Document Status</b>	Requested	
<b>Return Depot(s)</b>	F-22 Angers HortiTrace	<b>Collection Depot</b>	F-22 Angers HortiTrace	
<b>Document Date</b>	18/04/2018	<b>Planned Date</b>	19/04/2018	
<b>Reason</b>				
<b>Remark</b>				
<b>Carrier</b>				
<b>Name</b>	<b>Licence Plate</b>			
<b>Your ref</b>	<b>E-mail Address</b>			

Item	Item State	Planned	Returned	Collected
CC Container Base	Broken	1000	0	0
CC Container Shelf	Broken	1000	0	0
CC Container Post 180	Broken	4000	0	0

 **Warning**  
 The document is pending for approval. Please wait and you will be informed shortly per email.

Once Approved you will receive an email notification:

Reply Reply All Forward IM



Wed 18-Apr-18 11:41 AM

ccloglink@container-centralen.com

(PreProd)Document Id 0004558299 for [redacted] is approved in Loglink

To [redacted]

Message Transaction\_0004558299.pdf (6 KB)

Dear Customer,

Your request with document number 0004558299 has been approved.

**Please print the attached document and bring it with the material to the depot.**

<b>Document Type</b>	exchange
<b>Customer</b>	[redacted]
<b>Depot</b>	F-22 Angers HortiTrace
<b>Planned Date</b>	2018-04-19

If you have any question regarding your booking, please feel free to contact one of our CC colleagues working in your region.

Regards,  
Container Centralen

- Calculate also with the amount of functional bases and uprights to transport the non-functional material. If you want to hand in material please take into account as well our stacking rules, described in our SOP's available on our site.

#### More Information

If you have any questions and/or remarks you can reach us on working days between 08.00u – 17.00u on tel. +31 235 544 020 or tel. +44 (0) 1322 29 4267, or by email: [ccuk@container-centralen.com](mailto:ccuk@container-centralen.com).