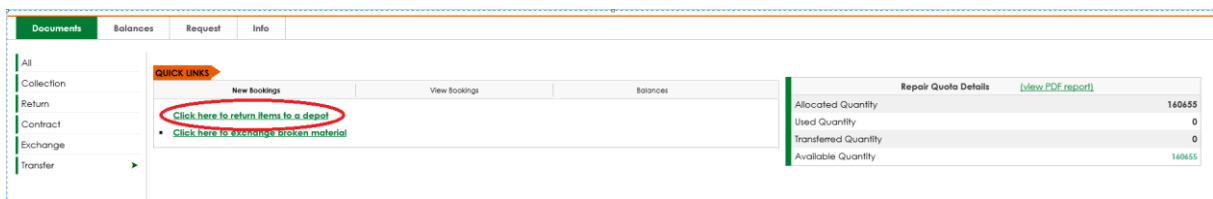


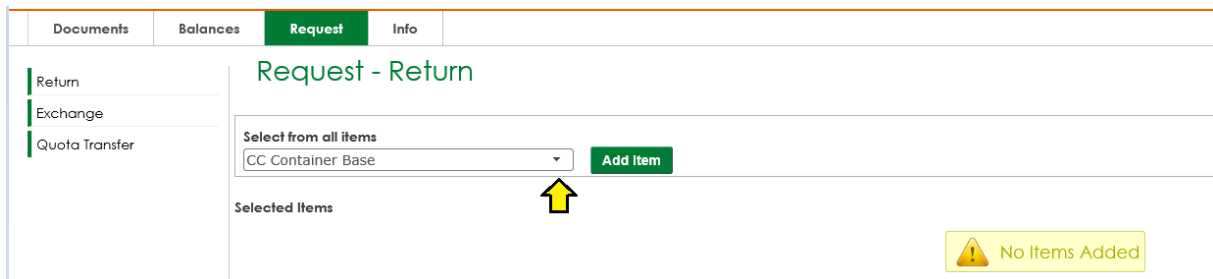


How to book a Return in Loglink (version March 2018)

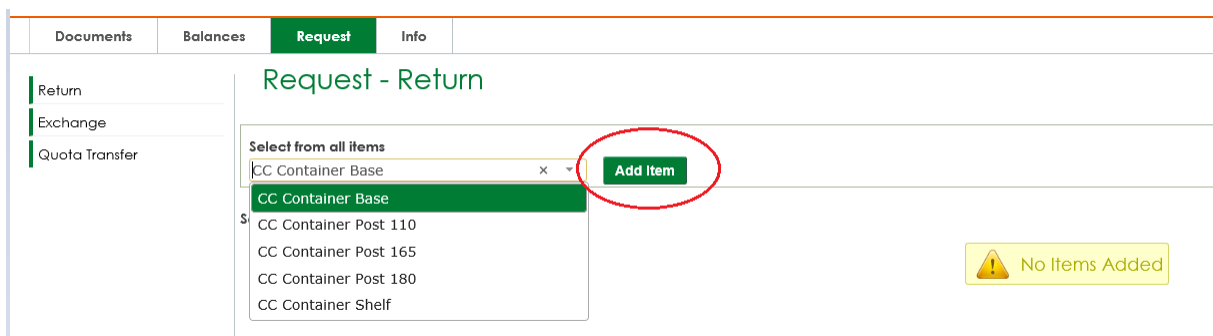
- Login on www.cclink.com
- Either click on the **Request** tab on the top of the screen and then **Return** or on **Click here to return items to a depot**.
- When you want to hand in broken CC Container Shelves you can see your available repair quota on the right side of the screen under **Repair Quota Details**.



The Request – Return screen opens and you need to select the items you want to return. You can open the list of eligible items by clicking the drop down:



Click on the item you want to return and press the **Add Item** button



When you select the CC Container Base, automatically the CC Container Shelf and CC Container Post 180 are selected as well and the available quota for CC Container Shelves is displayed.

The screenshot shows the 'Request - Return' interface. At the top, there are tabs for 'Documents', 'Balances', 'Request', and 'Info'. The 'Request' tab is active. Below the tabs, there are options for 'Return', 'Exchange', and 'Quota Transfer'. The main section is titled 'Request - Return' and includes a 'Select from all items' dropdown menu with 'CC Container Base' selected and an 'Add Item' button. A 'Repair volume break up for CC Container Shelf' section features a pie chart with a green segment labeled '140455' and a legend for 'Used' (red), 'Transferred' (blue), and 'Available' (green). To the right, a table shows 'Allocated Repair Volume' as 160655, 'Already Used Volume' as 0, and 'Transferred Volume' as 0. Below this, a table lists 'Selected Items' with columns for 'Item', 'Item Name', 'Item Quantity', 'Item State', and 'Remove'. The 'Item Quantity' and 'Item State' columns are circled in red. The 'Item State' column shows 'Non-Broken' for CC Container Base and 'Broken' for CC Container Shelf and CC Container Post 180. At the bottom, there are fields for 'Planned Return Date' and 'Enter Customer Contact'.

- Fill in the **Item Quantity** for each item.
- Please be aware that the Item State for CC Container Shelves defaults to Broken. If you want to return Non-Broken Shelves change the **Item State** from Broken to Non-Broken!
- You can add more items by selecting other items from the “Select from all items field”.
- If you want to remove an item from the Selected Item list (e.g. you only want to return CC Container Bases) then you can remove the other items by clicking the **garbage bin icon** under “Remove” for the specific item.
- Enter the planned return date by selecting the date via the **calendar button** in the **Planned Return Date** field.
Booking needs to be made at least 24 hours before you want the return.

The screenshot shows a close-up of the 'Planned Return Date' field. The date '18/04/2018' is entered. A calendar widget is open, showing the month of April 2018. The date '18' is highlighted in yellow. The calendar is circled in red. To the right of the date field, there are fields for 'Enter Customer Contact' (with 'cc-hfr' entered), 'Return Reason' (with 'Select the Reason to Return' selected), 'Enter Internal Remark Here', and 'Contract No.'. Below the date field, there is a 'Carrier Details' section with fields for 'Carrier Name' and 'Licence Plate'.

- Select the Depot where you want to return by selecting the depot via the **drop down** in the **Select Return Depot** field.

CC Container Post 180 40

Please fill in the below details before submitting request

<p>Planned Return Date 22/04/2018</p> <p>Select Return Depot</p> <ul style="list-style-type: none"> F-28 Tula Horti Trace F-29 Paris Sud Horti Trace F-32 Argentan Horti Trace F-33 Frejus Horti Trace F-34 Toulouse Transports RSO F-35 Lille Aubry Horti Trace I 02 Albenga Ciesse I 03 Giarre Weistra HUB I 11 S. Benedetto Ciarocchi I 24 Bolzano Veit SP I 35 Bari Capitano I 43 Milano Alpetrans I 47 Pescia Floratoscana I 48 Latina Floratoscana I 50 Padova Torello I 51 Marostica Alpetrans LA-Riga SIA DSV Transport N-Oslo N Blomsterringen SP N-Oslo N Primaflor SP NL-Aalsmeer CC - FH NL-Bleiswijk CCNL NL-CCFS Benelux Dummy NL-Eelde CC - FH NL-Honselersdijk CC - FH NL-Venlo Mercuur P-01 Lisbon PL-Bedzin PROCAN PL-Sochaczew UK-12 Bedford, Andersons UK-13 Preston, Andersons 	<p>Enter Customer Contact cc-hfr</p> <p>Return Reason Select the Reason to Return</p> <p>Enter Internal Remark Here</p> <p>Contract No.</p> <p>Licence Plate</p> <p>E-mail Address</p>
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I accept the following charges: If my repair usage exceeds the quota allocated for me
 Ich akzeptiere die folgenden Kosten: Ich bin bereit, wenn die von mir zum Austausch einzuliefernden defekten Bretter meine Reparatur-G
 I accept to pay for the repair costs, if the number of my CC-plates exceeds the quota allocated for me
 J'accepte de payer les frais de réparation, si le nombre de mes CC-plates dépasse mon quota attribué.
 I accept to pay for the repair costs, if the number of my CC-plates exceeds the quota allocated for me
 I accept to pay for the repair costs, if the number of my CC-plates exceeds the quota allocated for me
 I accept to pay for the repair costs, if the number of my CC-plates exceeds the quota allocated for me

- Optionally select a **Return Reason**.

Enter Customer Contact

cc-hfr

Return Reason

Select the Reason to Return

End of contract

Depot Transfer

Storage

Enter Internal Remark Here

Contract No.

- If you want to return to a Royal Flora Holland depot, fill in your RFH account number in the field **Enter Remark or Auction Reference ID here**

Planned Return Date *
22/04/2018

Select Return Depot *
NL-Bleiswijk-CCNL
Opening Hours: 08:00-16:30

Enter Remark Or Auction Reference Id Here

Enter the Freight No.

Carrier Details

Enter Cust
cc-hfr

Return Rea
Select the F

Enter Interna

Contract No

- If you have selected Broken CC Container Shelves in your Return Request the **tickbox** at the bottom of the screen is mandatory:

Enter the Freight No.

Carrier Details

Carrier Name

Your ref

» I hereby agree for paying addit
» Hiermit bestätige ich, zusätzlic
» Jeg (eller undertegnede) acce
» Hiermee stem ik in met het vold
» Dichiare di accettare eventuali

- Press **Submit Request** on the bottom right of the screen.

Submit Request

- On the next screen press **Proceed**

RTI	Available	Planned returns	Transferred	Surplus
CC Container Base	12468	10	0	12478
CC Container Post 180	51987	40	0	52027

Buttons: **Proceed** (circled in red), **Cancel**

- On the next screen press **Submit**

Select	Item	Components	Depot	Unit Quantity	Item Quantity	State	Evaluated
<input type="checkbox"/>	CC Container Base		NL-Bleiswijk-CCNL		10	10 Non Broken	OK
<input type="checkbox"/>	CC Container Shelf		NL-Bleiswijk-CCNL		30	30 Broken	OK
<input type="checkbox"/>	CC Container Post 180		NL-Bleiswijk-CCNL		40	40 Non Broken	OK

Buttons: **Submit** (circled in red), **Cancel**

Message: Please click on submit to confirm booking.

- On the top right of the overview you find a **button to print** the booking. Please take this print with you to the depot.


Customer Name	Customer ID
Document Number: 0004558294	Depot: NL-Bleiswijk-CCNL
Document Status: Reserved	Planned Date: 22/04/2018
Document Date: 18/04/2018	Contract No.
Contract No.	Freight No.
ReturnReason	

Buttons: **Print** (circled in red)





- If the Return Request passes our validations (based on lead time and item quantities you want to return) the request gets automatically reserved (approved) or stays in status Requested with Pending for Approval.

Document Status	Requested	Planned Date
Document Date	18/04/2018	Freight No.
Contract No.		
ReturnReason		
Delivery	No	
Reason		
Remark		
Internal Remark		
<u>Carrier</u>		
Transport Company		Licence Plate
Your ref		E-mail Address


Item Type	Components	Item State
CC Container Base		Non Broken
CC Container Shelf		Broken
CC Container Post 180		Non Broken
Total		

Info
 The document is pending for approval. Please wait and you will be informed shortly per email.



Once Approved you will receive an email notification:

 Reply
  Reply All
  Forward
  IM

Wed 18-Apr-18 11:00 AM


 ccloglink@container-centralen.com
 (PreProd)Document Id 0004558297 for [redacted] is approved in Loglink

To [redacted]

 Message
  Transaction_0004558297.pdf (6 KB)

Dear Customer,

Your request with document number 0004558297 has been approved.

Please print the attached document and bring it with the material to the depot.

Document Type	Return
Customer	[redacted]
Depot	F-22 Angers HortiTrace
Planned Date	2018-04-19

If you have any question regarding your booking, please feel free to contact one of our CC colleagues working in your region.

Regards,
 Container Centralen

- Calculate also with the amount of functional bases and uprights to transport the non-functional material. If you want to hand in material please take into account as well our stacking rules, described in our SOP's available on our site.

More Information

If you have any remarks or questions please contact us during working hours 08.00u – 17.00u on telnr + 44 (0) 1322 29 4267+31 235 544 020), or by email ccuk@container-centralen.com.