

Improving the quality of the CC shelves pool

In 2016 and earlier this year, market consultations were held concerning the introduction of the CC Solid. A clear preference was shown for scenario B, in which CC continues with the support of wooden shelves. To make this possible, CC will need to adjust the repair quota to ensure the pool system is fairer for all shelf users.

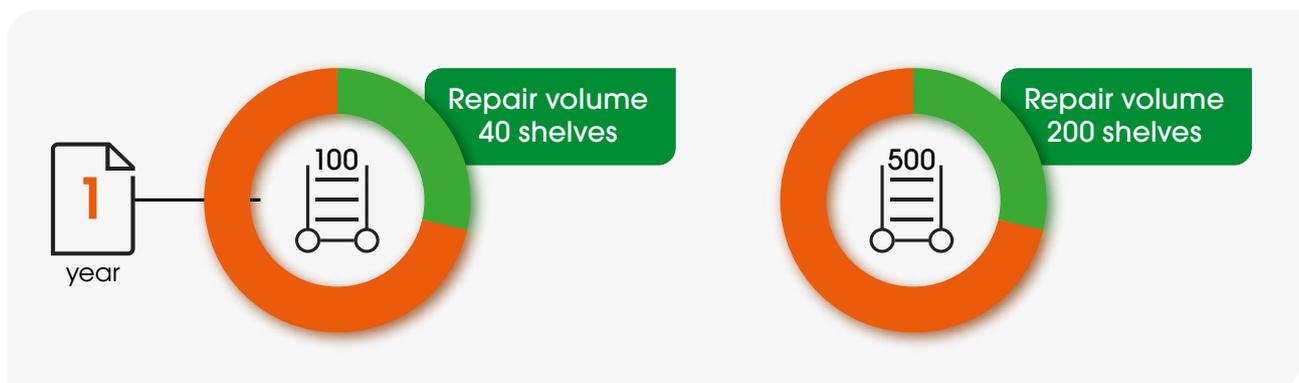
What is a repair quota?

The repair quota is the percentage of the number of shelves in your contract that you can hand in for repair in a year. The repair quota year runs from 1st March until the end of February.

How to calculate the number of shelves you can send in for repair:

Repair quota (40%) multiplied by the number of shelves for which you have the contract divided by the duration of the contract (max. 1 year).

Repair quota 40%, examples

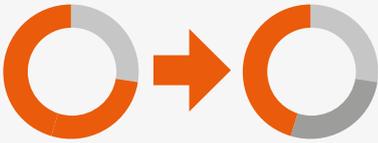


Number of shelves in contract

What if I exceed my quota?

If you want to send in more shelves for repair than covered by your repair quota, you have three options:

1



Make arrangements with other CC customers to receive all or part of their repair quota through the quota transfer option in LogLink.

2



Rent more shelves, or increase the number of shelves for which you pay an annual pool fee.

Start-up is free when paying an annual pool fee of €0.98 per shelf, for a minimum of 3 years.

3



Pay a repair fee to CC for each additional shelf (€ 5,00).

How much repair quota do I have left?

In LogLink you can see the number of items you can still send in for repair in the current quota year. This way you can check if you have to take additional measures. If you don't have a LogLink account, please contact our Customer Service Desk.

Quality check

Shelves and other transport items represent a value; we recommend that you check the quality of the shelves you receive. You can find out whether a shelf is considered to be non functional (broken) in the Standard Operating Procedure Functional/Non Functional material, which you can find on our website.

- If you discover any non-functional material, make sure you contact your transport company or supplier.

If you happen to find any non-functional material in stacks directly obtained from Container Centralen, please let us know via ccinfo@container-centralen.com so we can improve our processes.

Future-proof pool

We all benefit from a strong pool of CC shelves, which functions well, are easily accessible and have all the features needed to support the horticulture supply chain. The repair quota helps improve the quality of the pool. We are currently checking demand for the CC Solid. If this demand is sufficient and consistent, the CC Solid will be added to the CC product range in addition to the wooden shelves.

One team, one dream

